



KEN-TON CLOSET INFORMATION SHEET: CLOTHING PROGRAM/TOILETRY

WHAT IS THE KEN-TON CLOSET?

The Closet is a non-profit program that supplies clothing, and other basic needs of daily living to children (newborn to 18 years) living in the Village of Kenmore or Town of Tonawanda. Because all items are donated or purchased with funds donated to the Closet, the cost of items is **free**. The Closet is a volunteer organization (there are no paid personnel). The Closet was started in January 2013 and is housed on the second floor of the Sheridan Parkside Building (169 Sheridan Parkside Drive, Tonawanda).

WHAT HOURS ARE YOU OPEN?

Our hours as of January 2015 are:

- **TUESDAYS 10 AM – 1 PM**
- **THURSDAYS 1 – 3:30 PM**
- **ALSO: THE SECOND THURSDAY OF EACH MONTH 6 – 8 PM (EXCEPT JULY AND AUGUST)**

Occasionally the Closet is closed for breaks/holidays or emergencies (please note: **The Closet will be closed during any Ken-Ton U.F.S.D. snow days**). We will try to post any changes to our hours on our Facebook Page (Ken-Ton Closet).

WHAT TYPES OF ITEMS CAN MY CHILD RECEIVE?

Although we cannot guarantee sizes or availability of items, we generally allow you to take at each visit:

- 3 – 4 outfits
- 1 pair of pajamas
- 1 pair of shoes
- 1 hoodie/jacket
- 1 package of socks (2 pairs) – every other visit
- 1 package of underwear (2 pairs) – every other visit
- 1 each of specialty seasonal items as they are put out:
 - Holiday dresses
 - Halloween costumes
 - hat, gloves/mittens, scarf
 - winter jacket
 - 1 pair of boots (usually very *limited* quantities)

If we have supplies available, we may also hand out specialty items such as toiletries.

What if an item I needed is not available when I come?

Unfortunately, we cannot guarantee items. If we do not have a **winter jacket** in your child's size when you come, we can put you on a waiting list and contact you if one becomes available. Because we have a limited number of volunteers, we cannot do this for everyday items such as shoes or pants.



PROGRAM REQUIREMENTS:

As of January 1st, 2015, use of the Closet requires registration. We hope this information will help you with our enrollment process.

What you will need to register:

You will need to show a photo id and proof of residency (you must live in the Village of Kenmore or the Town of Tonawanda to receive services). If you do not have a driver's license or non-driver's ID card you can also show a benefit card or some other photo id with some other proof of residency (for example, a utility bill).

Why do I have to register?

In order to make sure we have enough supplies for our growing customer base, we have to ask that you come to the Closet only **once every other month (six times a year)**. Registration allows us to keep track of when our customers last came to ensure everyone has fair access to the Closet. You can come to any of the open hours in a month listed above. Socks and underwear (if available) are distributed **once every other eligible visit (3 times a year)**.

Why do you ask my child's age and school?

This program is open to children newborn to age 18 that live in and attend schools within Kenmore-Town of Tonawanda. This allows us to keep track of which child sizes/genders are in most demand and also note which schools may benefit from Closet programs housed directly in their school.

What if I don't want to provide the registration information?

This information is required to use the Closet. Anyone requesting items from the Closet **must** register. Your information is kept confidential and personal details are never shared. We may on occasion generate reports including information such as child age, gender and school attended, however, this will never include parent/guardian name or address.

How often will I need to register?

You will need to register one time per year. New registration periods will begin January 1st of each year. You can register at any point throughout the year.

Do I have to bring my children with me?

No, your children do not have to come with you, but we do recommend you bring older children for sizing. Please be aware that **any child under the age of 16 must be accompanied by an adult (parent/legal guardian or a school/Closet approved representative)**.

Can I get things for myself?

This program is for **children** newborn to 18 years of age. We do not provide items to parents, guardians, college age adults, etc. On occasion we receive donations which are more appropriate for adults. Many of these items are donated to local churches/other clothing organizations. A few times a year we do put items out that do not fit children on special racks which are free for anyone to take. Please do not ask our volunteers for items for yourself. It puts them in an awkward position and means less resources for the children.